



FACSIMILE

PHILADELPHIA

One Liberty Place, 46th Floor
Philadelphia, PA 19103
215-568-3100
Fax: 215-568-3439

SEATTLE

999 Third Avenue, Suite 1606
Seattle, WA 98104
206-332-1380
Fax: 206-824-7317

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Name: **Chanda L. Harris**
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COVER MESSAGE: **Ms. Harris:**

Thank you for agreeing to a telephonic interview for U.S. Patent Application No. 10/098,636 on February 25, 2004 at 9:30 a.m. As requested, I am writing to summarize the topics of discussion during the interview. In short, we would like to discuss what constitutes a "case" as set forth in the claims (i.e., a "case" is not a "folder"). We would like to understand from you how and where Kraft teaches relating constructed responses to cases for assessment as an object, particularly where Kraft teaches the case objects including a "scoring model for discrete scorable classifications of said cases" as claimed. We will also discuss the distinction between the constructed response as the unit of work and the case as the unit of work. Please contact us with any questions or if your schedule changes.

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